

Timeliness of Care

Hospital Quality Measures	What Is This? Why Is It Important?
Average (<i>Median</i>) Time patients spent in the ED, before admission to the hospital as an inpatient	<ul style="list-style-type: none"> ◆ This measure shows the average (<i>median</i>) time patients spent in the Emergency Department (ED) – from the time they arrived to the time they left ED for an inpatient bed. This number only includes patients who were admitted to the hospital as an inpatient and excludes those people who went home. ◆ Long stays in the ED before a patient is admitted may be a sign that the ED is understaffed or overcrowded. ◆ Lower Numbers are Better.
Average (<i>Median</i>) Time patients spent in the ED, after the doctor decided to admit them as an inpatient before leaving the ED for their inpatient room	<ul style="list-style-type: none"> ◆ This measure shows the average (<i>median</i>) time patients spent in the ED – from the time the doctor decided to admit them to the time they left the ED for an inpatient bed. ◆ Delays in transferring ED patients to an inpatient unit may be a sign that there is not enough staff or there is poor coordination among hospital departments. ◆ Lower Numbers are Better.
Average (<i>Median</i>) Time patients spent in the ED before leaving from the visit	<ul style="list-style-type: none"> ◆ This measure shows the average (<i>median</i>) time in minutes that patients spent in the ED – from the time they arrived to the time they were sent home. It excludes patients who were later admitted to the hospital as inpatients, admitted for observation, transferred to another acute care hospital, or who left without being seen by a licensed provider. ◆ Long stays in the ED before a patient is sent home may be a sign that the ED is understaffed or overcrowded. ◆ Lower Numbers are Better.
Average (<i>Median</i>) Number of Minutes before outpatients with chest pain or possible heart attack who needed specialized care were transferred to another hospital	<ul style="list-style-type: none"> ◆ This measure shows the average length it takes for hospitals to identify patients who need specialized heart attack care the hospital cannot provide and begin their transfer to another hospital that can provide this care. ◆ Lower Numbers are Better.
Average (<i>Median</i>) Number of Minutes before outpatients with chest pain or possible heart attack got an ECG	<ul style="list-style-type: none"> ◆ This measure shows the average (<i>median</i>) number of minutes it takes before patients had an ECG. ◆ "ECG" (<i>sometimes called EKG</i>) stands for electrocardiogram. An ECG is a test that can help doctors know whether patients are having a heart attack. ◆ Standards of care say that patients with chest pain or a possible heart attack should have an ECG upon arrival, preferably within 10 minutes. Sometimes patients get an ECG done before they get to the hospital (<i>for example, by the ambulance staff</i>). This is counted as "0 minutes." ◆ Lower Numbers are Better.

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Hospital Quality Measures	*	Performance Period	Dearborn	Farmington Hills	Grosse Pointe	Royal Oak	Taylor	Trenton	Troy	Wayne	** National Scores
Emergency Department Volume	Indicator	Calendar Year 2017	Very High	Very High	High	Very High	Medium	Medium	Very High	High	Annual Patient Volume Low: 19,999 patients or less Medium: 20,000 – 39,999 patients High: 40,000 – 59,999 patients Very High: 60,000 patients
Average (Median) Time patients spent in the ED, before admission to the hospital as an inpatient	↓	Calendar Year 2018	396 Minutes	333 Minutes	266 Minutes	391 Minutes	331 Minutes	263 Minutes	279 Minutes	357 Minutes	Low: 208 Minutes Medium: 263 Minutes High: 306 Minutes Very High: 332 Minutes Overall Average: 256 Minutes
Average (Median) Time patients spent in the ED, after the doctor decided to admit them as an inpatient before leaving the ED for their inpatient room	↓	Calendar Year 2018	169 Minutes	248 Minutes	94 Minutes	253 Minutes	157 Minutes	84 Minutes	141 Minutes	165 Minutes	Low: 55 Minutes Medium: 94 Minutes High: 123 Minutes Very High: 143 Minutes Overall Average: 87 Minutes
Average (Median) Time patients spent in the ED before leaving from the visit	↓	Calendar Year 2018	235 Minutes	159 Minutes	204 Minutes	226 Minutes	176 Minutes	167 Minutes	177 Minutes	167 Minutes	Low: 112 Minutes Medium: 144 Minutes High: 163 Minutes Very High: 172 Minutes Overall Average: 135 Minutes
Average (Median) Number of Minutes before outpatients with chest pain or possible heart attack who needed specialized care were transferred to another hospital ¹	↓	Calendar Year 2018	N/A	N/A Too Few to Report	N/A	N/A	48 Minutes	N/A	N/A	N/A Too Few to Report	64 Minutes
Average (Median) Number of Minutes before outpatients with chest pain or possible heart attack got an ECG ¹	↓	Calendar Year 2018	N/A Too Few to Report	N/A Too Few to Report	N/A Too Few to Report	N/A	5 Minutes	4 Minutes	N/A Too Few to Report	5 Minutes	8 Minutes

Footnote Legend:

¹ N/A: Results Not Available for this Reporting Period at this Hospital.

*Indicator	
↑	Higher Values Signify Better Performance
↓	Lower Values Signify Better Performance

** National Scores
National Benchmarks Not Available National Scores Shown for Reference

We Report All Our Data to CMS and CMS Reports Our Data through Medicare.gov	
Learn More At:	beaumont.org/quality medicare.gov/hospitalcompare