

MRN: _____

Beaumont Health Integrative Medicine



Notice of Appointment and Cancellation Policy

Acupuncture, Massage Therapy, Naturopathic Medicine, Registered Dietician

Self-Pay Patients

- Acupuncture
- Naturopathic Medicine
- Registered Dietician

A credit card is required to book all appointments for the above listed modalities. All credit card information is kept in a secured encrypted system. 24-hour notice is required to cancel appointments. Failure to provide 24-hour notice and instances of no-shows will result in a charge of 50% of the cost of the visit.

Patients using Beaumont Health Employee Health Plan (BHEHP) and Workers Compensation (WC)

- Acupuncture
- Massage Therapy
- Naturopathic Medicine

24-hour notice is required to cancel any appointment. Two (2) late cancels (less than 24-hours prior to appointment time) or 2 no-shows, or a combination of the two, will result in the BHEHP/WC authorization to be discharged. Once an authorization has been discharged, a request for new authorization will be reviewed on a case by case basis.

Once 12 acupuncture appointments, 12 massage appointments or 3 naturopathic medicine appointments are complete, a credit card number must be provided to schedule additional self-pay appointments. If a self-pay appointment is canceled less than 24-hours prior to appointment time or no-show, the credit card on file will be charged 50% of the appointment cost.

.....
Specialty Laboratory Testing

You may receive a recommendation for specialty testing. These tests may NOT be covered by insurance. Integrative Medicine medical staff will provide you with the costs associated with these tests.

Payment Options

Payment is expected at the time of service. Beaumont Integrative Medicine accepts cash, check, Visa, Master Card, American Express, and Discover.

I agree to abide by the above Integrative Medicine policies. I authorize the use of my credit card on file per the above policy.

Print Name _____

Patient/Patient Representative Signature

Date

MRN: _____

Beaumont Health Integrative Medicine



Notice of Appointment and Cancellation Policy

Physician Consultations

All physician consultation cancellations require 48-hour notice. Patients who are more than 15-minutes late for a scheduled appointment are also considered to have missed their appointment, though they may be worked into the schedule at the discretion of the provider.

If a patient has 2 or more occurrences of late cancel/no-show, the patient may be discharged from the practice at the discretion of the physician.

Self-Pay Patients

A credit card is required to book all appointments. All credit card information is kept in a secured encrypted system. 48-hour notice is required to cancel appointments. If an appointment is cancelled less than 48-hours or a patient no-shows for an appointment, 50% of the appointment cost will be charged to the credit card.

.....
Specialty Laboratory Testing

You may receive a recommendation for specialty testing. These tests may NOT be covered by insurance. Integrative Medicine medical staff will provide you with the costs associated with these tests.

Payment Options

Payment is expected at the time of service. Beaumont Integrative Medicine accepts cash, check, Visa, Master Card, American Express, and Discover.

I agree to abide by the above Integrative Medicine physician policies. I authorize the use of my credit card on file per the above policy.

Print Name _____

Patient/Patient Representative Signature

Date