

Beaumont Health Foundation

Notice of Blackbaud Data Security Incident

The privacy and security of personal information is of the utmost importance to Beaumont Health Foundation (“Beaumont”).

Blackbaud is a software and service provider that is widely used for fundraising and constituent or donor engagement efforts at healthcare organizations, foundations, and non-profits worldwide, including Beaumont.

On July 16, 2020, Blackbaud notified Beaumont of a wide-reaching security incident that impacted its clients across the world. Blackbaud reported to us that they identified an attempted ransomware attack in progress on May 20, 2020. Blackbaud engaged forensic experts to assist in their internal investigation. That investigation concluded that the threat actor intermittently removed data from Blackbaud’s systems between February 7, 2020 and May 20, 2020. According to Blackbaud, they paid the threat actor to ensure the data was permanently destroyed.

After a thorough document review, on January 13, 2021, we determined that the data removed by the threat actor may have contained a limited amount of personal information. The information included full names and one or more of the following: Social Security numbers, driver’s license numbers/state identification numbers, tax identification numbers, bank/financial account numbers, credit or debit card numbers, date of death, date of birth, health insurance member/group numbers, and/or online credentials. Not all of the affected individuals had each of the data points impacted. Beaumont’s electronic health record system was not impacted by this incident.

Blackbaud has assured us that they closed the vulnerability that allowed the incident and that they are enhancing their security controls and conducting ongoing efforts against incidents like this in the future. According to Blackbaud, there is no evidence to believe that any data will be misused, disseminated, or otherwise made publicly available. Additionally, Blackbaud indicates that it has hired a third-party team of experts, including a team of forensics accountants, to continue monitoring for any such activity.

Nevertheless, out of an abundance of caution, on February 17, 2021, individuals whose personal information was contained in the in-scope Blackbaud application, and for whom Beaumont had a last known home address on record, were sent written notice. Notified individuals whose Social Security numbers were contained within the in-scope Blackbaud application are being offered complimentary one-year memberships with a credit monitoring service. Notified individuals are being advised about the process for placing fraud alerts and/or security freezes on their credit files and obtaining free credit reports. Notified individuals whose bank/financial account information and/or credit or debit card information was contained within the in-scope Blackbaud application are being advised to contact their financial institutions to inquire about steps to take to protect their accounts. Notified individuals are also being provided with the contact information for the consumer reporting agencies and the Federal Trade Commission.

We remain fully committed to maintaining the privacy of personal information in our possession and have taken many precautions to safeguard it. We continually evaluate and modify our practices, and those of our third-party service providers, to enhance the security and privacy of personal information.

For further questions about this incident, please contact our dedicated and confidential toll-free response line that we have set up to respond to questions at (855) 914-1993. The response line is available Monday through Friday, 9:00am to 6:30pm Eastern Time.