COVID-19 Visitation Information

Thank you for trusting us with the care of your family.

We know how important it is for families to be together. Unfortunately, the COVID-19 pandemic has made it difficult and unsafe to be together in-person as we try to stop the spread of COVID-19.

We look forward to the day when COVID-19 is no longer a threat and we can welcome family and friends without restriction.

EVERYONE must:
• Be free of COVID symptoms and a COVID diagnosis and must not be waiting for COVID test results.
• Wear a face mask that covers the nose and mouth at all times. If you do not come with a mask, one will be given to you.
• Practice social distancing, keeping 6 feet from others at all times.
• Stay in the patient’s room at all times except for quick trips to the bathroom or to purchase food.
• Clean hands each time they enter and exit a patient care area.
• Remove and throw away gloves.
• Leave the Beaumont building as soon as the visit is over.

A person visiting may be asked to leave a patient care area if safety or social distancing cannot be maintained.

Each person visiting must complete a Health Assessment by answering COVID-19 screening questions each time they come to Beaumont.
• People screening positive will not be allowed to visit.
• People screening negative will be given a “sticker” that must be worn at all times.

Each patient must answer COVID-19 screening questions when arriving for an outpatient appointment or procedure. Those screening positive will be given directions on how to continue to their appointment safely.

Personal protective equipment (PPE) must be worn at all times.

COVID-19 Screening Questions
✓ COVID diagnosis in past 14 days
✓ COVID test pending
✓ Exposure to someone with COVID within past 14 days
✓ Fever > 100.0° F
✓ New cough
✓ New shortness of breath
✓ New flu like symptoms such as body aches
✓ New onset diarrhea
✓ Recent loss of taste or smell

Help prevent the spread of infection:
 o Stay home when you are sick.
 o Wash your hands often with soap and water or hand sanitizer, especially before eating, after coughing or sneezing, and after using the bathroom.
 o Cover your mouth and nose when you cough or sneeze by coughing or sneezing into the elbow of your arm.
 o Throw tissues away immediately and wash your hands.
 o Avoid close contact with people who are sick.
 o Avoid touching your eyes, nose and mouth.
 o Clean frequently touched objects and surfaces using a household cleaning spray or wipe.
Visitation Guidelines

Patients who do not have or are not suspected of having COVID-19:

- **ONE support person may visit between 8 a.m.- 8 p.m.**
  - For those who are at end-of-life or being evaluated for hospice care, **TWO support people may visit**. External clergy counts as one of the two support people.
  - Laboring woman may have BOTH support person and doula present.

- **In the following situations, ONE support person may be present before and after visiting hours:**
  - Patient at end-of-life. (TWO people may be present.)
  - A laboring woman. (Birth partner and doula may be present.)
  - Patient having surgery or in serious or critical condition, or in hospice care.
  - Adult patient needing a support person to help provide care, speak for them, or help control their stress and behavior.
  - Patient being admitted. Except for an adult patient who is in serious/critical condition, unable control anxiety/behavior, or unable to speak for themselves, support person should leave once the patient has settled in with a staff member.

- **Children (21 years of age or under):** TWO parents/legal guardians may be present 8am-8pm; **ONE may stay overnight.**

- **Emergency Center** - Except for an adult patient who is in serious/critical condition, unable control anxiety/behavior, or unable to speak for themselves, support person should leave once the patient has settled in with a staff member.

Patients who have been diagnosed with or are suspected of having COVID-19:

- **Visitation is restricted. ONE support person may be present in the following circumstances:**
  - For those who are at end-of-life or being evaluated for hospice care, **TWO support people may visit**. External clergy counts as one of the two support people.
  - Pregnant woman in labor, pre-term labor, or requiring C-section, pre-natal testing, procedure, or genetic counseling.
  - Child who is 21 years of age or under.
  - Patient being admitted to the hospital or screened in the Emergency Center. Once the patient has settled in with a staff member, the support person will be asked to leave the building.
  - Patient who needs a support person to learn how to care for them after discharge.

Outpatient Appointments:

- **Each patient may bring ONE support person with them.** Children under 21 may come with TWO parents/legal guardians. Others must wait outside of the building until the patient is ready to leave. **Patients must not bring children <16 to their appointment and must reschedule the appointment if childcare is not possible.**

Staying Connected

If you are at high risk for COVID-19 complications, we encourage you to stay home. See below for ideas on how you may stay connected using phones and other technology.

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<thead>
<tr>
<th>Connecting Patient with Family/Friends</th>
<th>Connecting Family with Health Care Team</th>
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<tbody>
<tr>
<td>Call hospital “in-room” phone.</td>
<td>Select one person to be you “family contact person” who will talk with health care team members.</td>
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<tr>
<td>Use cell phone, tablet or laptop for calls, video chat, or text messaging.</td>
<td>Set up a schedule with your loved one’s nurse to receive daily updates and participate in medical discussions, shift change report, or discharge planning.</td>
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<tr>
<td>Patients may borrow a Beaumont-owned iPad or tablet to connect with you via Video App. Directions for Apps can be found here patients and family members.</td>
<td>Ask if you may get text message updates. A signed consent from your loved one will be required.</td>
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<tr>
<td>Record messages, music, prayers etc. and give to your loved one’s nurse so they may play it for them.</td>
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This information is subject to change. Please visit us at www.Beaumont.org for the latest information.  
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