We know how important it is for families to be together especially in times of crisis. Unfortunately, the COVID-19 pandemic has presented challenges to being together in the effort to prevent the spread of COVID-19.

On June 3, 2020, the Governor of Michigan released a new Executive Order 2020-72 that loosened visitation restrictions. We have updated our Visitation Information to support on-site family presence and participation in care planning discussions.

While it remains important to continue with some restrictions, we look forward to the day where COVID-19 is no longer a threat and we are able to welcome family and friends without these modifications.

Thank you for trusting us with the care of your family.

**Information and Expectations**

- Each patient, **who does not have or is not suspected of having COVID-19**, may have **ONE person** visit them each day during the hours of 8 a.m. to 8 p.m.

  - **The following circumstances support the extended presence of ONE person before and after visiting hours:**
    - Patient in serious or critical condition, hospice care, or Emergency Center if COVID-19 is not suspected. (ONE person.)
    - Patient at end-of-life. (TWO people.)
    - Laboring women or pregnant women to be induced. (Birth partner and doula.)
    - Children who are 21 years of age or under. (TWO parents/legal guardians.)
    - Patient with a physical, developmental, behavioral, or cognitive impairment (e.g., dementia, developmental delay, paralysis, etc.) requiring help with care, activities of daily living and/or communication. (ONE person.)
    - Person undergoing surgery or procedure. (ONE person.)

- **Visitation remains restricted for people diagnosed with COVID-19 or suspected of having COVID-19. The following exceptions support the presence of ONE person each day, who does not have or not suspected of having COVID-19:**
  - Patient at end-of-life. (TWO people.)
  - Patient who has been in the hospital for many days where benefit of presence outweighs risk of virus exposure.
  - Pregnant women in labor, pre-term labor, or requiring C-section, pre-natal testing, procedure, or genetic counseling.
  - Children who are 21 years of age or under.
  - Patient being admitted, having surgery or triaged in Emergency Center, however only until the patient is settled in with a staff member.
  - Patient being discharged who needs a support person to learn how to care for them at home.

- **Each patient coming for an outpatient appointment has the option of bringing with them ONE person who does not have or is not suspected of having COVID-19.** Children under 21 may be accompanied by TWO parents/legal guardians. Others should expect to wait outside of the facility until the patient is ready to leave.

- **Children (<16 years) should not visit Beaumont except for end-of-life or other extreme situations where their presence has been approved.** This includes patient rooms and waiting areas. For outpatient appointments, patients must arrange for childcare or reschedule the appointment as necessary.

- **A person may be asked to leave a patient care area if safety and/or social distancing cannot be maintained.**

*Presence requests that differ from the information above will be reviewed by clinical leadership or the administrator on call. Your nurse will inform you of the decision.*

This information is subject to change. Please visit us at **www.Beaumont.org** for the latest information.
Healthy Visits
EVERYONE must:

- Wear a face mask at all times. You may bring your own. If you do not, one will be provided to you.
- Practice social distancing, keeping 6 feet from others at all times. This includes waiting for the next elevator as needed.
- Stay in the patient’s room or staff-designated wait space at all times except for quick trips to the bathroom or to purchase food.
- Clean your hands each time you enter and exit a patient care area. Remove and throw away gloves, for they transfer germs.
- Leave the Beaumont facility as soon as your visit is over.

Each person visiting must complete a **Health Assessment** by answering COVID-19 screening questions each time you arrive at the Visitor Entrance.

- People screening positive will not be allowed to visit.
- People screening negative will be provided with a “sticker” that must be worn at all times.

Each patient must also complete the COVID-19 screening questions when arriving for an outpatient appointment or procedure. Patients screening positive will receive directions on how to proceed.

<table>
<thead>
<tr>
<th>Connecting Patient with Family/Friends</th>
<th>Connecting Family with Health Care Team</th>
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</thead>
<tbody>
<tr>
<td>- Call hospital “in-room” phone.</td>
<td>- Select one person to be family spokesperson for communication with health care team members.</td>
</tr>
<tr>
<td>- Use cell phone, tablet or laptop for audio/video calls or texting.</td>
<td>- Set up a schedule with your loved one’s nurse to receive daily updates and participate in medical decisions or participate in medical rounds, shift change report, discharge planning and/or other conversations surrounding the plan of care.</td>
</tr>
<tr>
<td>- Patients may borrow a Beaumont-owned electronic device (i.e., iPad or tablet) and connect with Video Meetings app. Guides for patients and family members are available for download.</td>
<td></td>
</tr>
<tr>
<td>- Audio record messages, music, prayers etc. and give to your loved one’s nurse so they may play it for them.</td>
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</tbody>
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COVID-19 Screening Questions
- Exposure (≥10 minutes within six feet) within past 14 days
- Fever > 100.0°F
- New cough
- New shortness of breath
- New flu like symptoms such as body aches
- New onset diarrhea
- Recent loss of taste or smell

**Staying Connected**

If you are at high risk (e.g., older adults, persons with underlying medical conditions) of developing complications from COVID-19, we strongly encourage you to not visit. We have set up a variety of options for you to stay connected.

**Help prevent the spread of infection:**
- Stay home when you are sick (fever, cough, upper respiratory infection symptoms).
- Wash your hands often with soap and water or an alcohol-based hand sanitizer, especially before eating, after coughing or sneezing, and after using the bathroom.
- Cover your mouth and nose when you cough or sneeze by coughing or sneezing into the elbow of your arm.
- Throw tissues away immediately and wash your hands.
- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose and mouth.
- Clean frequently touched objects and surfaces using a regular household cleaning spray or wipe.

*This information is subject to change. Please visit us at [www.Beaumont.org](http://www.Beaumont.org) for the latest information.*