

8X8 Video Meetings Instructions for Families

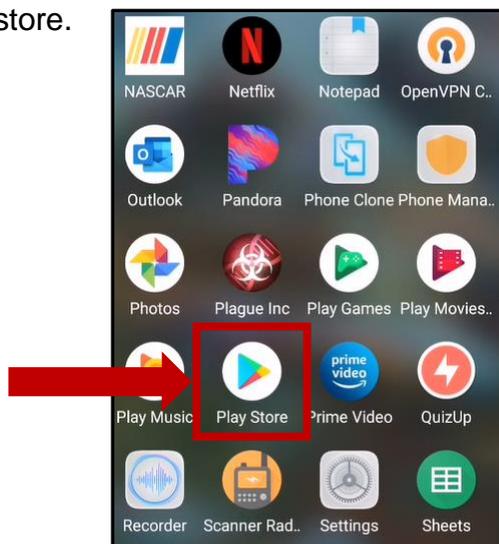
These instructions are intended for family members to follow in order to gain access to 8X8 Video Meetings so that they can communicate with patients in the hospital.

This is How it Works:

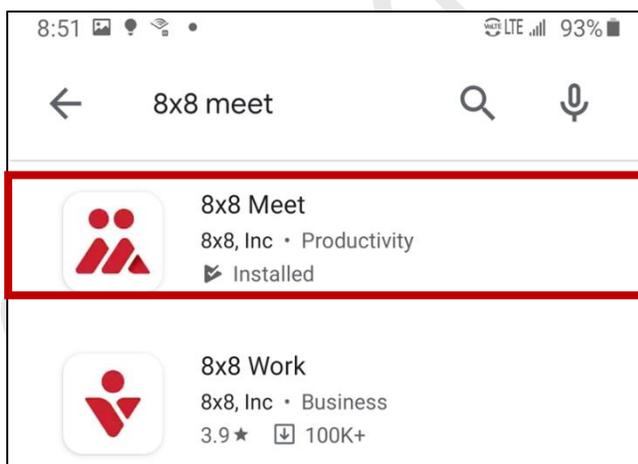
The Family member must have a Smartphone, either an iPhone or Android. They also must have access to add Apps. Note: An Android phone was used to gather the screenshots below.

Family members may share the meeting link with other family members who may be appropriate to join the call.

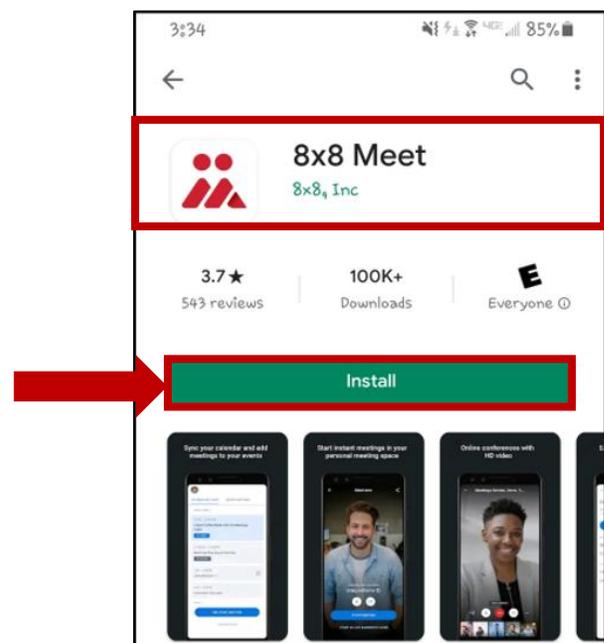
1. Start in your Apps store.



2. Search for **8x8 Meet** and select **8x8 Meet**.

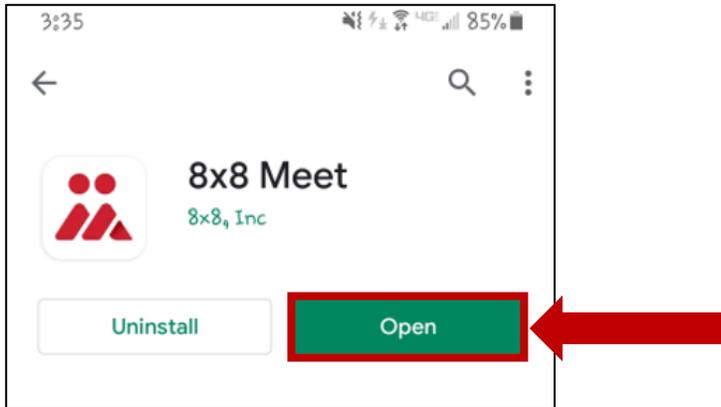


3. **Select and Install 8X8 Meet.**

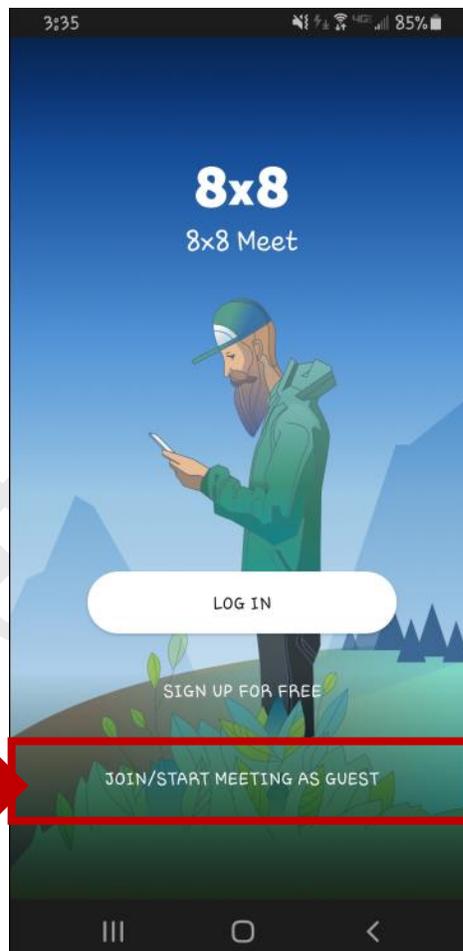


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4. **Open** the App.



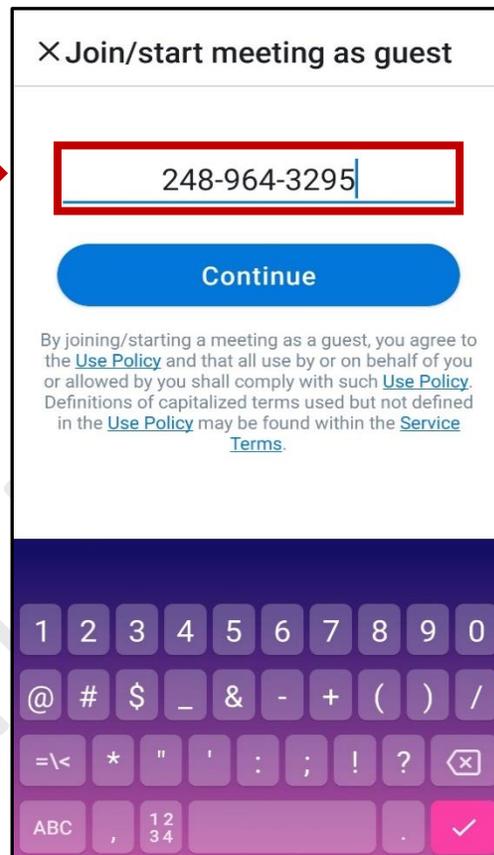
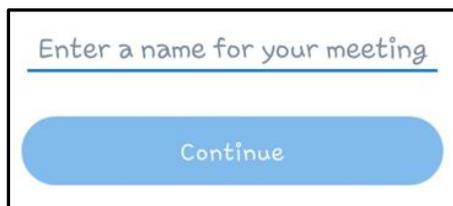
5. To start the meeting, tap **JOIN/START MEETING AS GUEST**.
(Families do not need to **Sign up for free**).



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6. Enter a unique Name for your meeting (case sensitive) that was relayed by your family member.

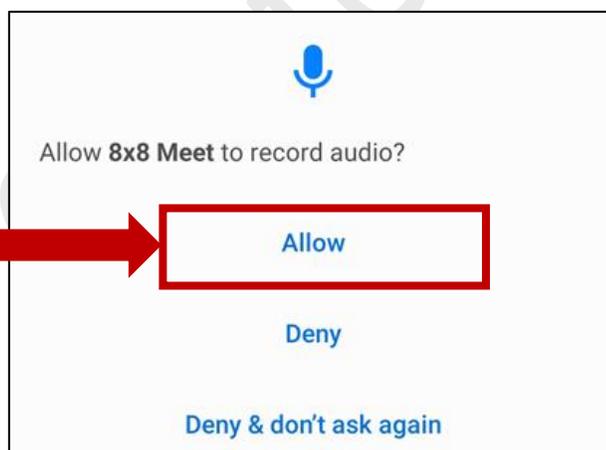
Example: Name plus # (e.g. ABJFxxx) or phone # for meeting name, e.g. **248-964-3295**



By joining/starting a meeting as a guest, you agree to the [Use Policy](#) and that all use by or on behalf of you or allowed by you shall comply with such [Use Policy](#). Definitions of capitalized terms used but not defined in the [Use Policy](#) may be found within the [Service Terms](#).

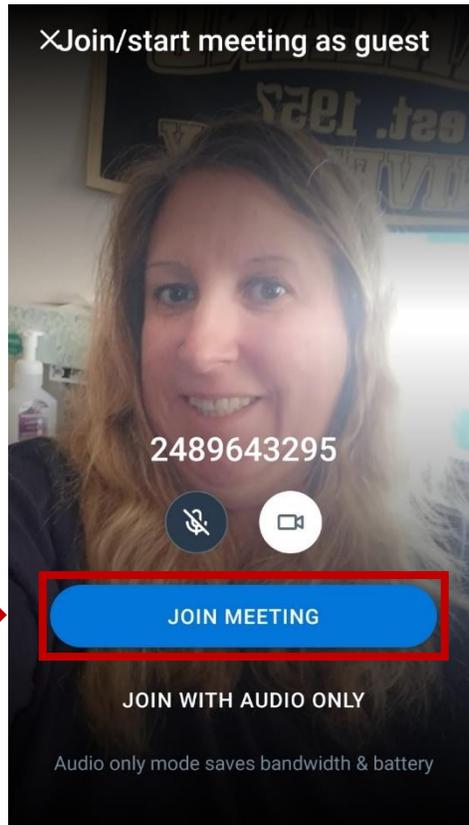
After the meeting name is entered, tap **Continue**.

7. The next screen will appear asking for permission to record audio or video. Tap **Allow**.

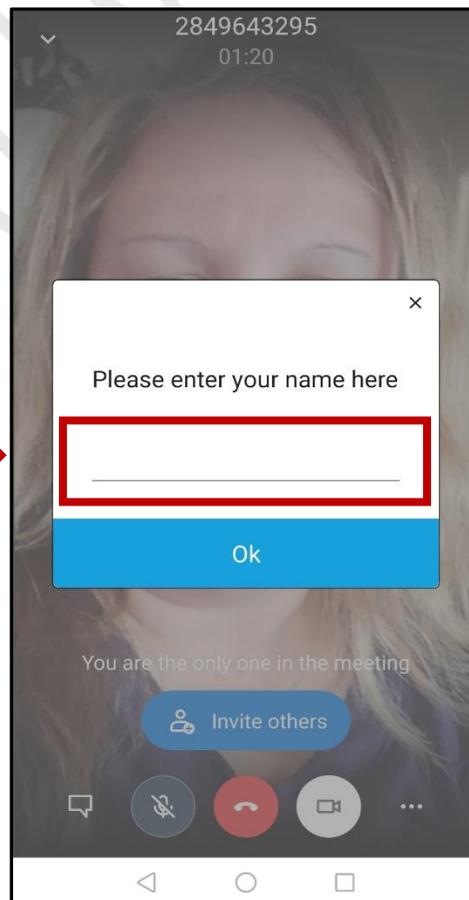


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8. Tap **JOIN MEETING**.



9. Enter your **Name**.



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10. Tapping **Invite others**, will allow you to have others on the call.

Important:

11. Tap the **Red phone** button to hang up.



Tip: Click on the ellipsis (3-dots) to open **More options**, e.g. turn on **tile view** to view all participants on the call.

- | | | | |
|---|---------------------------|---|---------------------------|
|  | Select the sound device |  | Select the sound device |
|  | Invite someone |  | Invite someone |
|  | Enable low bandwidth mode |  | Enable low bandwidth mode |
|  | Raise your hand |  | Raise your hand |
|  | More options |  | Toggle camera |
| | |  | Enter tile view |
| | |  | Share a YouTube video |
| | |  | Add meeting Password |
| | |  | Help |