

FOR FAMILIES

8x8 VIDEO MEETING INSTRUCTIONS

These instructions are intended for family members to follow in order to gain access to 8x8 Video Meetings so that they can communicate with patients in the hospital.

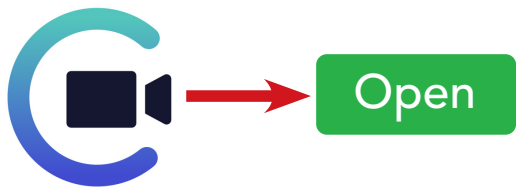
You must have a smartphone, either an iPhone or Android, and also access to add apps.

DOWNLOADING 8x8 VIDEO MEETING APP

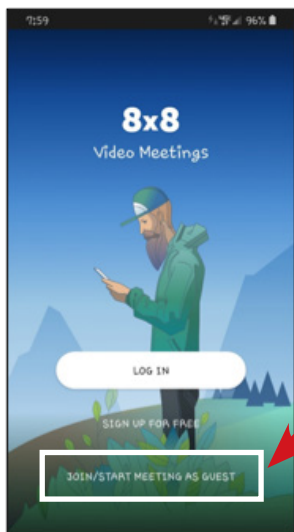
1. Start in your App store.



2. **Select and install 8x8 Video Meeting.**
Once installed, open the App.



3. To start the meeting, tap **Join/Start Meeting as Guest.**
(You do not need to 'sign up for free' and can join meeting as a GUEST)



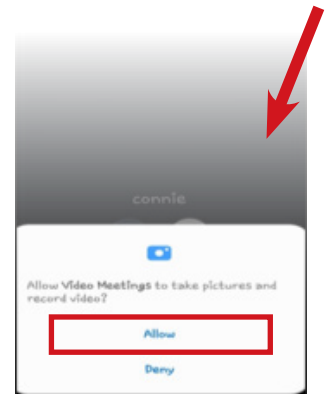
JOIN/START MEETING
MEETING
AS GUEST

HOW IT WORKS

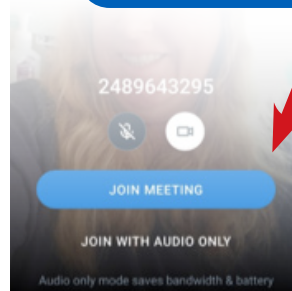
- **ENTER THE UNIQUE NAME FOR YOUR MEETING** that was relayed by your family member. *(case sensitive)*
Example: Name plus # (i.e. ABJFxxx) or phone number without special characters for meeting name (i.e. 2589643295)

After meeting name is entered TAP **Continue**

- **THE NEXT SCREEN WILL APPEAR, TAP Allow**
This allows Video Meetings access to your device's picture and video capabilities.



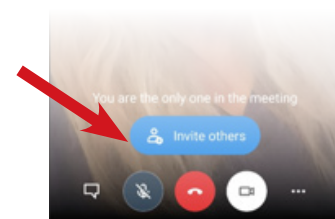
Once you have allowed access, TAP **JOIN MEETING**




Be sure to unmute your audio.
* You are also able to join meetings with audio only if desired.

When prompted, **ENTER YOUR NAME** and tap **Ok**

- **INVITING OTHERS**
Tapping **Invite others** will allow you to have others on the call



 **Important:** When your video meeting is done be sure to tap the red phone button to hang up.
Depending on your service and provider, message and data rates may apply.