

COVID-19 Visitation Information for Patients and Families

To protect our patients, families, and staff during the COVID-19 pandemic, we have put guidelines into place that limit visitation until COVID-19 is no longer a threat. We know that these are trying times; therefore, we have launched new ways of communicating through phones, smart phones, and tablets to keep you connected with your loved ones.

Visitation Guidelines

Patients who have been diagnosed with or who are suspected of having COVID-19

NO ONE is allowed in rooms of patients with pending or positive COVID-19 tests except for those who are nearing the end-of-life, patients who are under 21 years of age, women in labor, or other extreme conditions where the benefits of presence outweigh the risk of COVID-19 exposure.

- End-of-life allows for up to TWO support people at the bedside. Community clergy counts as one of the two support people.
- Woman in labor, pre-term labor, or requiring C-section may have ONE birth partner present.
- Children who are under 21 years may have ONE parent/legal guardian at the bedside.
- Exceptions for other extreme circumstances must be approved by clinical leadership.
- A support person may remain with a person being admitted to the hospital until the person has registered. The support person must then leave the building.

Patients who do not have or are not suspected of having COVID-19

NO ONE may visit except for:

ONE support person may be present in the following situations:

- Woman with pregnancy complications.
- Person who is in hospice care.
- Person who is in serious or critical condition, with leadership approval.
- Adult with cognitive, physical, or mental disability who needs help with communicating, daily physical care, or emotional support.
- Person undergoing a surgical procedure where support is needed to assist with signing consents, speaking for the patient, and keeping patient safe.
- Person having an outpatient test, procedure, or treatment where support is needed to assist patient in getting to and from the appointment. Arrangements must be made in advance.
- Person who must exercise power of attorney or court-appointed guardianship for a patient.

TWO support people may be present in the following situations:

- Laboring woman may have BOTH support person and doula present.
- Children who are under 21 years may have TWO parents/legal guardians present EXCEPT for families of babies in the Neonatal Intensive Care Unit (NICU) who must talk with the doctor/nurse about special NICU visitation.
- Person at end-of-life may have TWO people at the bedside. Community clergy counts as one of the two people.

Emergency Center (EC)

Unless the support person is essential to the patient's care as per the exceptions listed above, each site determines whether the support person may stay after the patient is registered or received by an EC staff member. Please check upon your arrival to the EC.

Anyone under the age of 16 is not allowed to visit, except under extreme circumstances.

Beaumont

Beaumont Health _____

For compliments or concerns, call: _____

Outpatient Appointments

If needed for the physical or emotional health of the patient, one support person or two parents/legal guardians for children under 21, may attend outpatient visits. All others must wait outside of the building until the patient is ready to leave. Patients must not bring children <16 to their appointment and must reschedule the appointment if childcare is not possible.

Visitation requests that differs from these guidelines will be reviewed by clinical leadership.

General Guidelines

Every person visiting must:

- Be free of COVID symptoms, COVID diagnosis, and must not be waiting for COVID test results.
- Complete a COVID-19 Health Assessment each time they come to Beaumont.
 - People screening positive will not be allowed to visit.
 - People screening negative will be given a “sticker” that must be worn at all times.
- Wear a mask that covers the nose and mouth at all times. If you do not come with a mask, one will be given to you.
- Practice social distancing, keeping 6 feet from others at all times.
- Stay in the patient’s room at all times except for quick trips to the bathroom or to purchase food.
- Clean hands each time they enter and exit a patient care area.
- Remove and throw away gloves.
- Leave the Beaumont building as soon as the visit is over.

A person visiting may be asked to leave a care area if safety or social distancing cannot be maintained.

Staying Connected

If you are at high risk for COVID-19 complications, we encourage you to stay home. See below for ideas on how you may stay connected using phones and other technology.

Connecting Patient with Family/Friends	Connecting Family with Health Care Team
<ul style="list-style-type: none">• Call hospital “in-room” phone.• Use cell phone, tablet or laptop for calls, video chat, or text messaging.• Patients may borrow a Beaumont-owned iPad or tablet to connect with you via Video App. Directions for Apps can be found here patients and family members .• Record messages, music, prayers etc. and give to your loved one’s nurse so they may play it for them.	<ul style="list-style-type: none">• Select one person to be your “family contact person” who will talk with health care team members.• Set up a schedule with your loved one’s nurse to receive daily updates and participate in medical discussions, shift change report, or discharge planning.• Ask if you may get text message updates. A signed consent from your loved one will be required.