

# IT@Beaumont: Change Management

## Partial Dictation Software Vendor Changing For Founding Oakwood Locations – June 24 at 2 a.m.



This information will be shared with employees at Beaumont hospitals in Dearborn, Taylor, Trenton, and Wayne via Corporate Communications.

### To All IT Staff

#### Overview

On Sunday, June 24 at 2 a.m., founding Oakwood locations will be changing vendors from Nuance to M\*Modal as the partial dictation application. During this transition, microphones will not be available between 2-3 a.m.

Work-types used today in M\*Modal do not yet encompass all the work-types used by founding Oakwood, and IT is working to bring up additional work types to match those currently in use (DC Summary, H&P, Operative Report, Consult).

#### Change Schedule:

**Change Start:** Sunday, June 24 at 2 a.m.

**Change End:** Sunday, June 24 at 3 a.m.

#### User Impact

This change in the vendor is expected to be transparent for clinicians. Provider workflows will not change in this switch to M\*Modal, and there is no new training required. Physicians are recommended to transition to M\*Modal but can continue to use Nuance until phased out this summer, at a date TBD.

#### Patient Care Impact

Yes, microphones will not be available between 2-3 a.m. Telephone dictation will still be available, as will smart texts, for note creation.

#### Actions Required

Informational Only

If any questions or further issues - Please contact the Service Desk at 888-481-2448 or via web <http://itselfservice.beaumont.org>

#### Contacts for Additional Information:

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