2022 COMMUNITY HEALTH NEEDS ASSESSMENT

Building Healthier Lives and Communities
### Priority #1: Behavioral Health

**Goal #1:** Address behavioral health needs, including mental well-being and substance use disorders.

#### OBJECTIVES/STRATEGIES

- Remove barriers connecting to mental health care
- Create a behavioral health screening questionnaire
- Create and share literature about mental health resources to normalize and reduce stigma
- Increase outpatient access to behavioral health services
- Decrease rates of substance misuse, especially among youth
- Remove barriers connecting to substance misuse treatment
- In collaboration with community partners, participate/host medication take back days annually from 2023-2025
- Provide Mental Health First Aid education to 250 community leaders/members annually
- Offer quarterly virtual smoking cessation classes at no-cost to community members

#### ANTICIPATED OUTCOMES

- Increased knowledge and awareness of mental health
- Decreased substance use
- Increased referrals for behavioral health
- Improved access to mental health services

#### PARTNERS

<table>
<thead>
<tr>
<th>Families Against Narcotics</th>
<th>Local school districts</th>
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<tbody>
<tr>
<td>Hegira Health</td>
<td>Oakland Community Health Network</td>
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<tr>
<td>Local cities and municipalities</td>
<td>Substance Use Prevention Partnership</td>
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<tr>
<td>Local health departments</td>
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</tbody>
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#### RESOURCES

Beaumont, Troy will commit both financial and in-kind resources, including staff time, charitable contributions and employee volunteerism.

**Additional resources include:** hospital social workers, hospital psychiatrists, trained Mental Health First Aid instructors on site, relationship with other instructors in SE Michigan, Corewell Health (previously Beaumont Health) Smoking Cessation Program.
**Goal #1:** Increase knowledge on health and social resources to improve community wellness.

**OBJECTIVES/STRATEGIES**

- Review and update cultural competency materials that reflect the community Troy hospital serves - both materials provided to patients/individuals and education materials for providers
- Increase enrollment in chronic disease prevention and management programs by 15% by 2025
- Employ a community health worker model to support community connectedness and health education by 2024
- Establish a child passenger safety technician training model by June 2023
- Create learning modules, training guides, and positive programming for staff and new hires at Beaumont Health on cultural competency
- Increase awareness of resources in the community
- Increase membership in community coalitions by 10%
- Provide education on one’s community and how it impacts health
- Create safe and quality environments for physical activity

**ANTICIPATED OUTCOMES**

- Increased community education
- Increased knowledge and awareness of community resources
- Improve health outcomes and increase prevention screenings
- Decrease new incidence of diabetes
- Increased evidence-based programs offered to community members
- Increased understanding of health conditions
- Reduced health disparities in communities

**PARTNERS**

<table>
<thead>
<tr>
<th>American Cancer Society</th>
<th>Michigan Fitness Foundation</th>
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<tr>
<td>American Heart Association</td>
<td>Michigan Community Health Worker Alliance</td>
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<tr>
<td>AmeriCorps</td>
<td>Nonprofit partners</td>
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<tr>
<td>Car dealerships</td>
<td>Oakland University William Beaumont School of Medicine</td>
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<tr>
<td>CARE of Southeastern Michigan</td>
<td>Police and fire departments</td>
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<tr>
<td>Chambers of commerce</td>
<td>Safe Kids of Michigan</td>
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<tr>
<td>Local cities and municipalities</td>
<td>Troy Community Coalition</td>
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<tr>
<td>Local health departments</td>
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**RESOURCES**

Beaumont, Troy will commit both financial and in-kind resources, including staff time, charitable contributions and employee volunteerism.

Additional resources include: DEI Hospital Committee, Oakland County Health Division Speaker’s Team, Beaumont Community Resource Network
## Priority #3  Access to Care

### Goal #1: Enhance access to and coordination of care through community-based efforts.

#### OBJECTIVES/STRATEGIES

- Increase patient satisfaction scores
- Increase the percent of students with access to school food pantries
- Review areas where discrimination and implicit bias may cause hesitancy to access needed care among groups that experience discrimination in the communities Troy hospital serves
- Improve support to navigate the healthcare system
- Increase use of Beaumont Community Resource Network (BCRN) in the community by 25%
- Increase community-based organization claim rate on BCRN by 50%
- Increase the number of staff who use BCRN

#### ANTICIPATED OUTCOMES

- Reduced barriers to accessing care
- Increased use of healthcare services
- Increased referrals and navigation to disease prevention and management resources
- Reduce preventable utilization of emergency departments
- Increased access to screenings
- Reduced food insecurity

#### PARTNERS

| Find Help | Human resources department |
| Gleaners  | Local community partners   |
| Hospital community health team | Local schools |
| Hospital departments             |

#### RESOURCES

Beaumont, Troy will commit both financial and in-kind resources, including staff time, charitable contributions and employee volunteerism.